

9-1-1 EMERGENCY GUIDE

Call 9-1-1 when you need immediate assistance from law enforcement, an ambulance, or the fire department. If you don't know if it's an emergency, call 9-1-1 and the dispatcher will determine if you need emergency services.

Questions you will be asked by the dispatcher in the event of an emergency:

What is the address of the emergency?

What is the nature of the emergency?

What is your name?

What is a good call back number?

BUSINESS ADDRESS

BUSINESS PHONE NUMBER

Once the dispatcher has your location and the nature of the emergency they will dispatch first responders to help you. As the first responders are enroute, the dispatcher will continue to ask you questions or provide you instructions over the phone. It may seem unnecessary, but the information is vital to the first responders and the health and safety of those on scene.



ALACHUA POLICE DEPARTMENT

Non Emergency phone numbers:

Alachua Police Department: (386) 462-1396

Alachua County Sheriff's Office: (352) 955-1818

Make copies if necessary and place this guide in a central location where employees and customers have a visual.