



Commercial - Cycle 1:

Your electric and water meters are read each month, the dates are displayed on the bottom of your bill. From these readings, the bills are computed and sent out to you by the twenty-fifth day of the month. Should you not receive your bill by the 1st of the month, please give us a call at 418-6110. **CYCLE 1 BILLS ARE DUE ON THE 10TH OF EACH MONTH.** Current charges not paid by the due date are delinquent and are assessed a 10% penalty, which will be added to the total amount due. If your account is scheduled for cut off more than once, you may be required to pay an additional deposit as well as the total bill plus applicable service fees.

Rates:

Electric*

ELECTRIC GENERAL SERVICE NON-DEMAND*
CUSTOMER CHARGE - \$11.68 + \$0.0985 PER KWH

ELECTRIC GENERAL SERVICE DEMAND*
CUSTOMER CHARGE \$ 45.71 + \$0.0701 PER KWH \$7.36 PER KW

ELECTRIC GENERAL SERVICE LARGE DEMAND 1000KW+*
CUSTOMER CHARGE \$45.71 + \$0.0670 PER KWH \$7.36 PER KW

Water*

\$12.18 Customer Charge +
All Consumption \$3.34 per 1,000 gallons

Irrigation*

\$12.18 Customer Charge +
All Consumption \$5.00 per 1,000 gallons

Sewer

\$13.09 Customer Charge +
All Consumption \$9.57 per 1,000 gallons

Cycle 2:

Your electric and water meters are read each month, the dates are displayed on the bottom of your bill. From these readings, the bills are computed and sent out to you by the tenth day of the month. Should you not receive your bill by the 15th of the month, please give us a call at 418-6110. **CYCLE 2 BILLS ARE DUE ON THE 25TH OF EACH MONTH.** Current charges not paid by the due date are delinquent and are assessed a 10% penalty, which will be added to the total amount due. If your account is, scheduled for cut off more than once, you may be required to pay an additional deposit as well as the total bill plus applicable service fees.

Rates: Electric, Water, Irrigation, Sewer - Same as Cycle 1

* Power (Fuel) Adjustment: The increase in the cost of fuel to the City of Alachua since October 1, 1973(Exempt from Utility Tax).

*10% Utility tax & .0257% Gross Receipts tax and .0845% State Sales Tax

* Water & Irrigation rates are based on a 5/8"X3/4" meter for all other meter sizes please request additional rate information.

➤ **Utility Payments:**

By Mail: City of Alachua P.O. Box 9 Alachua, FL 32616-0009
Lobby & Drive-Thru window: Monday-Thursday 7:30A.M.-6:00P.M.
Night deposit box: located in drive-thru window at City hall, 24 hours a day
Online: www.cityofalachua.com, 24 hours a day
By Phone: 1-866-923-2260

➤ **Payment Extension:**

The City may extend the date upon which a utility bill is due and payable. The terms for the extension shall be approved by the Billing Department. If payment for which an extension has been granted is not received when due, then services will be disconnected and fees assessed in accordance with City Code of Ordinance.

➤ **Returned Item for Payment (NSF):**

A service charge in the maximum amount authorized by F.S. § 166.251 shall be made for each check to the City which is returned by a bank of insufficient funds in the customer’s account to cover the amount of such check or ACH. If any check, draft or other order for payment is returned to the City as being dishonored, whether for insufficient funds in the account, or if account is closed, or for other reason, the customer shall receive a twenty-four hour notice to compensate for said check, draft or other order for payment. If customer does not compensate for said check, draft or other order for payment, service shall immediately be discontinued until payment is made by cash, money order or cashier’s check.

➤ **Excess returned Items:**

The maximum allowable number of checks returned for NSF is three checks. Any customer accruing three dishonored checks shall be required to pay subsequent bill by cash, money order or cashier’s check.

Report Power Outages: 24hour a day seven days a week

386-418-6185

City of Alachua Department	Address	Phone	Fax
Police.....	15000 NW 142 nd Ter.....	386-462-1396.....	386-462-6579
Fire/Rescue	15040 NW US HWY 441	(911) Emergency386-462-2813(Admin)
City Hall.....	15100 NW 142 nd Ter.....	386-418-6100	
Utility Billing.....	15100 NW 142 nd Ter.....	386-418-6110.....	386-418-6114
Building, Codes Enforcement.....	15100 NW 142 nd Ter.....	386-418-6120	
Planning & Zoning.....	15100 NW 142 nd Ter.....	386-418-6120	
Public Services.....	15100 NW 142 nd Ter.....	386-418-6140	
Recreation	14300 NW 146 th Ter.....	386-416-1610	

Other Utility Providers

GRU Gas..... 352-334-3400

PUBLIC MEETINGS:

City Commission Board Meetings: Second and Forth Mondays of each month at 6:00P.M

Planning and Zoning Board Meetings: Second Tuesday of each month at 6:00P.M.